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We all have the power to prevent AIDS

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affects
us all



A
new
struggle

Prevention is the cure

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DEPARTMENT OF HEALTH

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GENERAL NOTICE

NOTICE 200 OF 2014

MPUMALANGA GAMBLING BOARD

INVITATION FOR COMMENTS ON THE DRAFT AMENDMENTS TO THE MPUMALANGA GAMBLING RULES

1. The Mpumalanga Gambling Board has caused draft amendments to the Mpumalanga Gambling Rules to be published in the *Mpumalanga Provincial Gazette* in terms of section 84 of the Mpumalanga Gambling Act, 1995 (Act No. 5 of 1995), as amended, and hereby invites interested parties to furnish comments thereon or any representations they wish to make in regard thereto, to the Board at the following address:

**Mpumalanga Gambling Board
Private Bag X9908
White River
1240**

or

Facsimile No. 013 7508099 – Attention: Mr. Bheki Mlambo

or

E-mail: marinab@mgb.org.za

2. Comments should reach the Board within 1 (one) month from the date of the *Provincial Gazette*, referred to in paragraph 1.
3. The name, telephone number, facsimile number or e-mail address and address of a person who may be contacted in regard to his/her comments should also be stated clearly.

**MR. JERRY VILAKAZI
CHAIRPERSON
MPUMALANGA GAMBLING BOARD
DATE: 27 MAY 2014**

SCHEDULE A**MPUMALANGA GAMBLING RULES****General Explanatory Note:**

[**BOLD**] words typed in bold type in square brackets indicate omissions from the existing Rules.

_____ words underlined with a solid line indicate insertions in existing Rules.

DRAFT MPUMALANGA GAMBLING AMENDMENT RULES, 2014

To amend the Mpumalanga Gambling Rules to be in line with operational requirements of the Board, to define or further define certain expressions, to amend the Rules so as to further regulate the applicability of the rules; to further regulate self-exclusions; to further regulate internal control procedures; to further regulate gambling machine conversions; to further regulate distribution of gambling machines; to further regulates casino surveillance systems; to further regulate central monitoring systems; to further regulate casino chips, plaques, tokens and cards; to further regulate EPROM control; to further regulate casino key controls; to further regulate distribution of electronic bingo devices; to further regulate route operator LPM accounting; to further regulate bookmaker IT systems; to further regulate computerised bookmaker wagering systems; and to further regulate totalisator wagering record-keeping systems.

Amendment of Rule 1,020

1. Rule 1.020 of the Mpumalanga Gambling Rules (hereinafter referred to as the Rules) is hereby amended, by the insertion after paragraph (d) of subrule (1) of the following paragraph:

“(e) Part 5 shall be applicable to all applicants for and holders of bookmaker, totalisator operator, totalisator agency and branch licences as well as all holders of manufacturer, maintenance or supplier licences who deal with bookmaker and totalisator operator licensees.”

Amendment of Rule 1.050

2. Rule 1.050 of the Rules is hereby amended –

(a) by the insertion after the definition of “machine repairs” the following definition:

“NRCS’ means the National Regulator for Compulsory Specifications as contemplated in section 3 of the National Regulator for Compulsory Specifications Act, 2008 (Act No. 5 of 2008);”

(b) by the insertion after the definition of “rake-off” the following definition:

“SANS’ means the South African National Standards set by the NRCS;”; and

(c) by the deletion of the definition for “SABS”;

Insertion of Rule 2.070

3. The Rules are hereby amended by the insertion of Rule 2.070 after Rule 2.060 as follows:

“2.070 Policy on self-exclusions

(1) All licensees shall develop a policy on self-exclusions and submit same to the Board.

(2) The Board may publish by Notice minimum requirements for the self-exclusion policy.”

Insertion of Rule 2.080

4. The Rules are hereby amended by the insertion of Rule 2.080 after Rule 2.070 as follows:

“2.080 Internal control procedures

(1) The Board may publish by Notice, minimum requirements for licensees’ internal control procedures.”

Amendment of Rule 3.020

5. Rule 3.020 of the Rules is hereby amended by the substitution for paragraph (a) of subrule (1) of the following paragraph:

“(a) a copy of the memorandum **[and articles of association]** of incorporation of the company, including any amendments;”.

Amendment of Rule 4.020

6. Rule 4.020 of the Rules is hereby amended by the substitution for subrule (1) of the following subrule:

“(1) No person shall distribute a gambling machine in the Province or offer a gambling machine for play unless it has been certified according to the standards set by the **[SABS] NRCS** and approved by the Board.”

Amendment of Rule 4.030

7. Rule 4.030 of the Rules is hereby amended by the substitution for subrule (1) of the following subrule:

“(1) This chapter applies to all gambling machines offered for play in the Province to the extent they do not conflict with the standards set by the **[SABS] NRCS**. In any cases of conflict, the standard set by the **[SABS] NRCS** shall prevail unless the Board determines otherwise.”

Amendment of Rule 4.040

8. Rule 4.040 of the Rules is hereby amended by the substitution for paragraph (b) of subrule (3) of the following paragraph:

“(b) a certification that the gambling machine as modified is in accordance with the standard approved by the **[SABS] NRCS**.”

Amendment of Rule 4.050

9. Rule 4.050 of the Rules is hereby amended by the substitution for subrule (1) of the following subrule:

“(1) A conversion may only be performed by a licensee who is authorised in terms of his licence to manufacture or maintain the gambling machine being converted or a licensed employee of the licensee whose gambling machine is being converted.”

Amendment of Rule 4.080

10. Rule 4.080 of the Rules is hereby amended –

(a) by the substitution for the word preceding paragraph (a) in subrule (2) of the following words:

“(2) No licensee shall distribute any gambling machine within, into or out of the Province or transport any gambling machine through the Province without the prior written approval of the Board. Applications for such approval shall be made, processed, and determined in such manner and using such forms as approved by the Board and shall include, in addition to such other items or information as the Board may require –“; and

(b) by the substitution for subrule (4) of the following subrule:

“(4) The Board may inspect all gambling machines prior to distribution out of, into, within or through the Province. Licensees shall make **[the]** such gambling machines available for such inspection.”

Amendment of Rule 4.100

11. Rule 4.100 of the Rules is hereby amended by the substitution for subrule (1) of the following subrule:

“(1) A licensee shall not offer a casino game played on a gambling machine for play unless such game has been certified as conforming to the standard set by the **[SABS] NRCS** and approved by the Board: Provided that the Board may at its discretion give temporary approval for the operation of such a game, subject to certification in terms of the **[SABS] SANS** standard and any other conditions as determined by the Board.

Amendment of Rule 4.130

12. Rule 4.130 of the Rules is hereby amended by the substitution for subrule (1) of the following subrule:

“(1) No person shall distribute, within, into or out of the Province, any gambling or associated equipment, devices or games, which requires approval and registration for use in the Province in terms of regulation 210 of the Regulations, without the prior written approval of the Board: Provided that approval shall only be applied for in respect of gambling or associated equipment, devices or games, which require approval for use and registration in the Province in terms of the Act, Regulations or the relevant **[SABS] SANS** technical standards: Provided further that the Board will determine the manner and form in which the distribution of replacement and maintenance components or parts of gambling or associated equipment or devices will take place.”

Amendment of Rule 6.030

13. Rule 6.030 of the Rules is amended –

(a) by the substitution for subrule (8) of the following subrule:

“(8) A minimum of one monitor for every 25 cameras in the gambling machine area, and one monitor for every 15 cameras for the tables area shall be fitted in the surveillance room or such other number of cameras per monitor as the Board may approve.”; and

(b) by the substitution for subrule (9) of the following subrule:

“(9) A ratio of one surveillance officer to eight monitors shall be maintained at all times during casino operating hours or such other ratio as the Board may approve. ”

Amendment of Rule 6.040

14. Rule 6.040 of the Rules is hereby amended by the substitution for subrule (4) of the following subrule:

“(4) The surveillance **[system]** room shall be staffed and the surveillance equipment monitored at all times by trained surveillance personnel, which shall be employed and trained by the licensee in accordance

with minimum standards approved by the Board, exclusively for surveillance purposes, and shall possess adequate knowledge of all casino games played at the casino as well as the relevant legislation pertaining to gambling operations.”

Amendment of Rule 6.090

15. Rule 6.090 of the Rules is hereby amended by the substitution for subrule (1) of the following subrule:

“(1) Every licensee shall establish and maintain a **[written]** log of any and all casino surveillance system equipment malfunctions, and retain the log for at least five years after the date of the most recent entry in the log.”

Amendment of Rule 6.100

16. Rule 6.100 of the Rules is hereby amended by the substitution for subrule (2) of the following subrule:

“(2) Every licensee shall record and maintain a **[written]** log of all activities observed by casino surveillance personnel that appear unusual or irregular, or that violate or appear to violate any law of the Republic, the Act, the Regulations or these Rules, and notify the Board thereof in a daily report.”

Amendment of Rule 7.010

17. Rule 7.010 of the Rules is hereby amended by the substitution for subrule (1) of the following subrule:

“(1) Every casino licensee shall implement a computerised on-line central monitoring system (CMS) capable of meeting the requirements contained in the **[SABS] SANS** standard as well as any other requirement as determined by the Board. **[the following logging, searching and reporting requirements –**

- (a) authorised and unauthorised door open (cash box, machine and note acceptors);**
- (b) cash box, note acceptor machine door open;**
- (c) cash box, note acceptor machine door close;**
- (d) invalid service/key card;**
- (e) power off;**
- (f) power on;**
- (g) connection or break in connection to CMS;**
- (h) hopper empty;**
- (i) jackpot, progressive jackpot won and value thereof, provided that if the central monitoring system does not record the value of a progressive jackpot, the procedure for verification thereof shall be contained in the licensee’s internal control procedure;**
- (j) jackpot reset and credit cancel;**
- (k) paid out coins while door open;**
- (l) coin jam;**

- (m) all personnel gaining access to the gambling machine;
- (n) gambling machine component errors as required in terms of the SABS standard;
- (o) collection of individual device financial data;
- (p) collection of individual soft meter data at the game level which will include at a minimum –
 - (i) in meter;
 - (ii) out meter;
 - (iii) coin drop meter to cash box;
 - (iv) jackpot meter; and
 - (v) bill validator meters reflecting value of notes accepted by denomination;
- (q) comparison of soft meter data against cash box hard count;
- (r) systems security;
- (s) the collection of soft meter data shall be performed via a secure link to the machine software;
- (t) logging of all manual inputs to the CMS including the person performing and authorising the input; and
- (u) any other requirement as determined by the Board.]”

Amendment of Rule 7.020

18. Rule 7.020 of the Rules is hereby amended by the substitution for subrule (1) of the following subrule:

“(1) The hardware and software configuration of the CMS shall be certified to conform to the standard set by the [SABS] NRCS and approved by the Board prior to utilisation thereof by a licensee.”

Amendment of Rule 7.040

19. Rule 7.040 of the Rules is hereby amended by the substitution for paragraph (b) of subrule (1) of the following paragraph:

“(b) device description ([e.g.] i.e. serial number, manufacturer);”.

Amendment of Rule 7.070

20. Rule 7.070 of the Rules is hereby amended by the substitution for paragraph (b) of subrule (2) of the following paragraph:

“(b) diskette, compact disk or USB;”.

Amendment of Rule 8.010

21. Rule 8.010 of the Rules is hereby amended –

(a) by the substitution for paragraph (m) of subrule (3) of the following paragraph:

“(m) R10 000-00 “grape”, or such other colour description as the Board may approve;”;

(b) by the substitution for the words preceding paragraph (a) in subrule (10) of the following words:

“(10) Each casino licensee shall **[submit]** make available to the Board at its request a monthly summary of the value chip inventory for each denomination, which shall include at a minimum, the following –“; and

(c) by the substitution for subrule (14) of the following subrule:

“(14) At least one side of each promotional chip shall conspicuously bear the inscription: “No Cash Value” or such other inscription as approved by the Board.”

Amendment of Rule 8.050

22. Rule 8.050 of the Rules is hereby amended by the substitution for subrule (2) of the following subrule:

“(2) Gambling chips previously issued by a casino licensee which are not in active use by that casino licensee, shall not be used for wagering at authorised table games, unless otherwise approved by the Board.”

Amendment of Rule 8.070

23. Rule 8.070 of the Rules is hereby amended by the substitution for subrule (3) of the following subrule:

“(3) Subject to the provisions of sub-rule (1), all gambling machine tokens used in a casino shall conform to the applicable **[SABS]** SANS standard.”

Amendment of Rule 8.080

24. Rule 8.080 of the Rules is hereby amended by the substitution for paragraph (b) of subrule (2) of the following paragraph:

“(b) there is an inscription on at least one side of each token depicting the words “No Cash Value” or such other inscription as approved by the Board;”.

Amendment of Rule 8.170

25. Rule 8.170 is hereby amended –

(a) by the substitution for subrule (1) of the following subrule:

“(1) Cards used to play blackjack and poker will be identical in shape and shall be at a minimum of 86mm in length and at maximum, 90mm in length, a minimum of 61mm in width and at a maximum of 65mm in width or such other dimensions as the Board may approve.”; and

(b) by the substitution for subrule (2) of the following subrule:

“(2) Cards used to play baccarat, punto banco and chemin de fer shall each be identical in shape and shall be at a minimum of 96mm in length and at maximum 100mm in length and at a minimum 64mm in width and at a maximum, 68mm in width or such other dimensions as the Board may approve.”

Amendment of Rule 8.200

26. Rule 8.200 is hereby amended by the substitution for subrule (5) of the following subrule:

“(5) During non-operating hours, or while the roulette table is closed except where a table is temporarily suspended in an opened and supervised pit, a see through security plate shall be fitted over the bowl and the turret of the roulette wheel to prevent any tampering. This plate shall be fixed in a manner preventing access to the area covered by the security plate. The seals or keys of the locks used for this purpose shall be recorded in a log book and verified by a gambling security officer and a pit boss or designate, for both tables opening and closing.”

Amendment of Rule 9.110

27. Rule 9.110 is hereby amended –

(a) by the substitution for paragraph (a) of subrule (1) of the following paragraph:

“(a) the master program number, [par] return to player percentage and pay table shall be verified to the manufacturer’s specification sheet and certification number by a senior member of the slots technical department and a member of gambling floor security, and”; and

(b) by the substitution for paragraph (d) of subrule (3) of the following paragraph:

“(d) date of [par] return to player percentage verification and signatures of all persons present;”.

Substitution of Rule 11.120

28. The following Rule is hereby substituted for Rule 11.120 of the Rules:

“11.120 Key control standards

The licensee shall provide for key controls in respect of drop box release keys, drop box storage rack keys, drop box contents keys, count room keys, duplicate keys and the control of any other keys which the Board may require, in its internal control procedures.”

Substitution of Rule 15.060

29. The following Rule is hereby substituted for Rule 15.060 of the Rules:

“15.060 Marking, registration and distribution of electronic bingo devices

For the purpose of these rules, the provisions prescribed in terms of Rule 4.080 relating to the marking, registration and distribution of gambling machines shall apply *mutatis mutandis* to electronic bingo devices.”

Amendment of Rule 20.010

30. Rule 20.010 of the Rules is hereby amended by the deletion of the definition for “SABS”.

Amendment of Rule 22.060

31. Rule 22.060 of the Rules is hereby amended by the substitution for paragraph (c) of subrule (1) of the following paragraph:

“(c) ensure proper functioning of LPMs, insofar as prescribed by the [SABS] SANS specifications, all applicable gambling legislation, and the Site Licensee’s ICP;”.

Amendment of Rule 24.010

32. Rule 24.010 of the Rules is hereby amended by substitution for sub-paragraph (vii) of paragraph (a) of subrule (1) of the following sub-paragraph:

“(vii) the LPM certified model, model number and [SABS] NRCS reference number;”.

Amendment of Rule 24.030

33. Rule 24.030 of the Rules is hereby amended –

(a) by the substitution for subrule (1) of the following subrule:

“(1) Each LPM shall comply with the relevant [SABS] SANS Standards at all times.”; and

(b) by the substitution for subrule (2) of the following subrule:

“(2) Each LPM shall electronically record, store and send to the CEMS the meter information specified by the applicable [SABS] SANS standard.”

Amendment of Rule 25.030

34. Rule 25.030 of the Rules is hereby amended by the substitution for subrule (4) of the following subrule:

“(4) A monthly reconciliation shall be prepared by the [**Finance Department**] Route Operator in respect of the collected and processed taxable revenue and any difference shall be followed up with the CEMS operator. [pertaining to all LPMs exposed for play by the Route Operator.]”

Amendment of Rule 31.010

35. Rule 31.010 of the Rules is hereby amended –

(a) by the substitution for subrule (3) of the following subrule:

“(3) Controls relating to the physical and logical security of the IT systems shall **[be contained in the licensee’s internal control procedures]** include the following –

(a) the main computing facilities (i.e. hardware, software and data files) shall be in a secured area with access restricted to only authorised persons;

(b) computer systems, including application software, shall be secured through the use of passwords, biometrics or other secure means and access to system functions shall be controlled by management personnel, to ensure adequate segregation of duties;

(c) each user shall have his or her own individual password and passwords shall be changed regularly;

(d) personnel access records shall be maintained, which shall, at a minimum, include the following information –

(i) employee name and title or position;

(ii) employee identification number (or equivalent);

(iii) a list of functions assigned to the employee or equivalent means of identifying same; and

(iv) proof of prior authorisation of access by management; and

(e) all computers shall be protected against computer viruses. “; and

(b) by the insertion of the following subrule after subrule (3):

“(4) The licensee shall maintain a written disaster recovery plan which shall address the procedure to be followed in an event of a disaster.”

Amendment of Rule 31.020

36. Rule 31.020 of the Rules is hereby amended by the insertions of the4 following subrule after subrule (6):

“(7) Backup storage devices shall be tested at least quarterly and results shall be documented and maintained.”

Insertion of Rule 31.060

37. The following Rule is hereby inserted in the Rules after Rule 31.050:

“31.060 Computerised wagering systems: General controls

(1) For all computerised wagering systems, a personnel access list shall be maintained which shall include, at a minimum, the following information –

- (a) employee name;
- (b) employee identification number (or equivalent);
- (c) a list of functions assigned to the employee or equivalent means of identifying same; and
- (d) proof of prior authorisation of access and/or access privileges by management personnel.

(2) An audit trail shall be maintained of all changes made to any individual's access to the system, which shall contain the following minimum information –

- (a) the name of the person who performed the change;
- (b) the name of the person who's access was changed;
- (c) the nature of the change of access;
- (d) the date and time of the change;
- (e) a computer generated sequential number and/or date and time or equivalent means of identifying same as approved by the Board;
- (f) if access rights are amended as a result of a system upgrade, these changes shall be documented; and
- (g) proof of prior authorisation of change of access and/or access privileges by management personnel.

(3) User identity in respect of passwords shall be controlled as follows –

- (a) each user shall have his or her own individual password;
- (b) passwords shall be changed at least monthly; and
- (c) the system shall preclude an individual from using the same password for more than one month in every twelve months.

(4) User names shall be controlled as follows –

- (a) no generic identification (user names) shall be allowed, unless user access is restricted to inquiry-only functions; and
- (b) the system shall be updated to change the status of employees whose services have been terminated, from active to inactive, within 24 hours of such termination of services. “

Amendment of Rule 33.010

38. Rule 33.010 of the Rules is hereby amended by the by the insertion of the following subrule after subrule (2):

“(3) Any distribution and installation of the wagering record-keeping system and any upgrades to the wagering record-keeping system shall be subject to prior approval by the Board.”

Commencement

39. The amendments to the Rules shall come into operation thirty (30) days after the date of publication in the *Provincial Gazette*.

NOTICE – CHANGE OF TELEPHONE NUMBERS: GOVERNMENT PRINTING WORKS

As the mandated government security printer, providing world class security products and services, Government Printing Works has adopted some of the highly innovative technologies to best serve its customers and stakeholders. In line with this task, Government Printing Works has implemented a new telephony system to ensure most effective communication and accessibility. As a result of this development, our telephone numbers will change with effect from 3 February 2014, starting with the Pretoria offices.

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