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AIDS HELPLINE: 0800-0123-22 Prevention is the cure

Government Printing Works

Notice submission deadlines

Government Printing Works has over the last few months implemented rules for completing and submitting the electronic Adobe Forms when you, the customer, submit your notice request.

In line with these business rules, GPW has revised the notice submission deadlines for all gazettes. Please refer to the GPW website www.gpwnline.co.za to familiarise yourself with the new deadlines.

CANCELLATIONS

Don't forget!

Cancellation of notice submissions are accepted by GPW according to the deadlines stated in the table above.

Non-compliance to these deadlines will result in your request being failed. **Please pay special attention to the different deadlines for each gazette.**

Please note that any notices cancelled after the cancellation deadline will be published and charged at full cost.

Requests for cancellation must be sent by the original sender of the notice and must be accompanied by the relevant notice reference number (N-) in the email body.

AMENDMENTS TO NOTICES

take note!

With effect from 01 October, GPW will not longer accept amendments to notices. The cancellation process will need to be followed and a new notice submitted thereafter for the next available publication date.

CUSTOMER INQUIRIES



Many of our customers request immediate feedback/confirmation of notice placement in the gazette from our Contact Centre once they have submitted their notice – While GPW deems it one of their highest priorities and responsibilities to provide customers with this requested feedback and the best service at all times, we are only able to do so once we have started processing your notice submission.

GPW has a **2-working day turnaround time for processing notices** received according to the business rules and deadline submissions.

Please keep this in mind when making inquiries about your notice submission at the Contact Centre.

PROOF OF PAYMENTS



GPW reminds you that all notice submissions **MUST** be submitted with an accompanying proof of payment (PoP) or purchase order (PO). If any PoP's or PO's are received without a notice submission, it will be failed and your notice will not be processed.

When submitting your notice request to submit.egazette@gpw.gov.za, please ensure that a purchase order (GPW Account customer) or proof of payment (non-GPW Account customer) is included with your notice submission. All documentation relating to the notice submission must be in a single email.

A reminder that documents must be attached separately in your email to GPW. (In other words, your email should have an Adobe Form plus proof of payment/purchase order – 2 separate attachments – where notice content is applicable, it should also be a 3rd separate attachment).

REMINDER OF THE GPW BUSINESS RULES

- Single notice, single email – with proof of payment or purchase order.
- All documents must be attached separately in your email to GPW.
- 1 notice = 1 form, i.e. each notice must be on a separate form
- Please submit your notice **ONLY ONCE**.
- Requests for information, quotations and inquiries must be sent to the Contact Centre **ONLY**.
- The notice information that you send us on the form is what we publish. Please do not put any instructions in the email body.

DISCLAIMER:

Government Printing Works reserves the right to apply the 25% discount to all Legal and Liquor notices that comply with the business rules for notice submissions for publication in gazettes.

National, Provincial, Road Carrier Permits and Tender notices will pay the price as published in the Government Gazettes.

For any information, please contact the eGazette Contact Centre on 012-748 6200 or email info.egazette@gpw.gov.za

Contents

<i>No.</i>		<i>Gazette No.</i>	<i>Page No.</i>
GENERAL NOTICES • ALGEMENE KENNISGEWINGS			
Independent Communications Authority of South Africa/ Onafhanklike Kommunikasie-owerheid van Suid-Afrika			
73	Independent Communications Authority of South Africa: Public hearings to be held in respect of the review of the draft publication of the end-user and subscriber service charter regulations.....	39694	4

GENERAL NOTICES • ALGEMENE KENNISGEWINGS

INDEPENDENT COMMUNICATIONS AUTHORITY OF SOUTH AFRICA

NOTICE 73 OF 2016



Independent Communications Authority of South Africa

Pinmill Farm, 164 Katherine Street, Sandton

Private Bag X10002, Sandton, 2146

ELECTRONIC COMMUNICATIONS ACT, 2005 (ACT NO. 36 OF 2005)

NOTICE OF THE PUBLIC HEARINGS TO BE HELD IN RESPECT OF THE REVIEW OF THE DRAFT PUBLICATION OF THE END-USER AND SUBSCRIBER SERVICE CHARTER REGULATIONS AS PUBLISHED IN GOVERNMENT GAZETTE NO 39309 OF 21 OCTOBER 2015

1. The Independent Communications Authority of South Africa ("the Authority") hereby gives notice of the public hearings in relation to the review of the Draft published End-User and Subscriber Service Charter Regulations.
2. The public hearings will be held as follows:
 Date: 17 February 2016
 Venue: Pinmill Farm, 164 Katherine Street, Sandton, Block C, Presentation Room

3. The programme for the hearings will be as follows:

TIME	ITEM	PRESENTER
9h30 – 9h50	Opening Address	ICASA: Chairperson of the Committee
9h50 - 10h10	Presentation by Consumer Goods and Services Ombud (CGSO)	Consumer Goods and Services Ombud (CGSO)
10h30 – 10h50	Presentation by South African National Consumer Union (SANCU)	Presentation by South African National Consumer Union (SANCU)

10h50 - 11h10	Questions and Answers	ICASA Panel
11h20 - 11h40	Tea Break	All
11h40 - 12h00	Presentation by Cell C	Cell C
12h00 - 12h20	Questions and Answers	ICASA Panel
12h20 - 12h40	Presentation by MTN	MTN
12h40 - 13h00	Questions and Answers	ICASA Panel
13h00 - 14h00	Lunch Break	All
14h00 - 14h20	Presentation by VODACOM	VODACOM
14h20 - 14h40	Questions and Answers	ICASA Panel
14h40 - 14h50	Tea Break	All
14h50 - 15h10	Presentation by NEOTEL	NEOTEL
15h10 - 15h30	Questions and Answers	ICASA Panel
15h30 - 15h50	Presentation by TELKOM	TELKOM
15h50 - 16h10	Questions and Answers	ICASA Panel
16h10	Closure	ICASA: Chairperson of the Committee



Cllr Nomvuyiso Batyi
Acting Chairperson

DATE: ___ /02 /2016

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