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MANUALS

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Transport, Department of

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Closing times for **ORDINARY BI-WEEKLY** **MANUALS GAZETTE** **2017**

*The closing time is **15:00** sharp on the following days:*

- **04 May**, Thursday for the issue of Thursday **11 May 2017**
- **18 May**, Thursday for the issue of Thursday **25 May 2017**
- **01 June**, Thursday for the issue of Thursday **08 June 2017**
- **22 June**, Thursday for the issue of Thursday **29 June 2017**
- **06 July**, Thursday for the issue of Thursday **13 July 2017**
- **20 July**, Thursday for the issue of Thursday **27 July 2017**
- **02 August**, Wednesday for the issue of Thursday **10 August 2017**
- **24 August**, Thursday for the issue of Thursday **31 August 2017**
- **07 September**, Thursday for the issue of Thursday **14 September 2017**
- **20 September**, Wednesday for the issue of Thursday **28 September 2017**
- **05 October**, Thursday for the issue of Thursday **12 October 2017**
- **19 October**, Thursday for the issue of Thursday **26 October 2017**
- **02 November**, Thursday for the issue of Thursday **09 November 2017**
- **23 November**, Thursday for the issue of Thursday **30 November 2017**
- **07 December**, Thursday for the issue of Thursday **14 December 2017**
- **19 December**, Tuesday for the issue of Thursday **28 December 2017**

GOVERNMENT PRINTING WORKS - BUSINESS RULES

The **Government Printing Works (GPW)** has established rules for submitting notices in line with its electronic notice processing system, which requires the use of electronic *Adobe Forms*. Please ensure that you adhere to these guidelines when completing and submitting your notice submission.

CLOSING TIMES FOR ACCEPTANCE OF NOTICES

1. The *Government Gazette* and *Government Tender Bulletin* are weekly publications that are published on Fridays and the closing time for the acceptance of notices is strictly applied according to the scheduled time for each gazette.
2. Please refer to the Submission Notice Deadline schedule in the table below. This schedule is also published online on the Government Printing works website www.gpwnonline.co.za

All re-submissions will be subject to the standard cut-off times.

All notices received after the closing time will be rejected.

| Government Gazette Type | Publication Frequency | Publication Date | Submission Deadline | Cancellations Deadline |
|---|-------------------------------------|--|--|--|
| National Gazette | Weekly | Friday | Friday 15h00 for next Friday | Tuesday, 15h00 - 3 days prior to publication |
| Regulation Gazette | Weekly | Friday | Friday 15h00, to be published the following Friday | Tuesday, 15h00 - 3 days prior to publication |
| Petrol Price Gazette | As required | First Wednesday of the month | One week before publication | 3 days prior to publication |
| Road Carrier Permits | Weekly | Friday | Thursday 15h00, to be published the following Friday | 3 days prior to publication |
| Unclaimed Monies (justice, labour or lawyers) | January / As required 2 per year | Any | 15 January / As required | 3 days prior to publication |
| Parliament (acts, white paper, green paper) | As required | Any | | 3 days prior to publication |
| Manuals | As required | Any | None | None |
| State of Budget (National Treasury) | Monthly | Any | 7 days prior to publication | 3 days prior to publication |
| Legal Gazettes A, B and C | Weekly | Friday | One week before publication | Tuesday, 15h00 - 3 days prior to publication |
| Tender Bulletin | Weekly | Friday | Friday 15h00 for next Friday | Tuesday, 15h00 - 3 days prior to publication |
| Gauteng | Weekly | Wednesday | Two weeks before publication | 3 days after submission deadline |
| Eastern Cape | Weekly | Monday | One week before publication | 3 days prior to publication |
| Northern Cape | Weekly | Monday | One week before publication | 3 days prior to publication |
| North West | Weekly | Tuesday | One week before publication | 3 days prior to publication |
| KwaZulu-Natal | Weekly | Thursday | One week before publication | 3 days prior to publication |
| Limpopo | Weekly | Friday | One week before publication | 3 days prior to publication |
| Mpumalanga | Weekly | Friday | One week before publication | 3 days prior to publication |
| Gauteng Liquor License Gazette | Monthly | Wednesday before the First Friday of the month | Two weeks before publication | 3 days after submission deadline |
| Northern Cape Liquor License Gazette | Monthly | First Friday of the month | Two weeks before publication | 3 days after submission deadline |
| National Liquor License Gazette | Monthly | First Friday of the month | Two weeks before publication | 3 days after submission deadline |
| Mpumalanga Liquor License Gazette | 2 per month | Second & Fourth Friday | One week before | 3 days prior to publication |

GOVERNMENT PRINTING WORKS - BUSINESS RULES**EXTRAORDINARY GAZETTES**

3. *Extraordinary Gazettes* can have only one publication date. If multiple publications of an *Extraordinary Gazette* are required, a separate Z95/Z95Prov *Adobe* Forms for each publication date must be submitted.

NOTICE SUBMISSION PROCESS

4. Download the latest *Adobe* form, for the relevant notice to be placed, from the **Government Printing Works** website www.gpwonline.co.za.
5. The *Adobe* form needs to be completed electronically using *Adobe Acrobat / Acrobat Reader*. Only electronically completed *Adobe* forms will be accepted. No printed, handwritten and/or scanned *Adobe* forms will be accepted.
6. The completed electronic *Adobe* form has to be submitted via email to submit.egazette@gpw.gov.za. The form needs to be submitted in its original electronic *Adobe* format to enable the system to extract the completed information from the form for placement in the publication.
7. Every notice submitted **must** be accompanied by an official **GPW** quotation. This must be obtained from the *eGazette* Contact Centre.
8. Each notice submission should be sent as a single email. The email **must** contain **all documentation relating to a particular notice submission**.
 - 8.1. Each of the following documents must be attached to the email as a separate attachment:
 - 8.1.1. An electronically completed *Adobe* form, specific to the type of notice that is to be placed.
 - 8.1.1.1. For *National Government Gazette* or *Provincial Gazette* notices, the notices must be accompanied by an electronic Z95 or Z95Prov *Adobe* form
 - 8.1.1.2. The notice content (body copy) **MUST** be a separate attachment.
 - 8.1.2. A copy of the official **Government Printing Works** quotation you received for your notice .
(Please see *Quotation* section below for further details)
 - 8.1.3. A valid and legible Proof of Payment / Purchase Order: **Government Printing Works** account customer must include a copy of their Purchase Order. **Non-Government Printing Works** account customer needs to submit the proof of payment for the notice
 - 8.1.4. Where separate notice content is applicable (Z95, Z95 Prov and TForm 3, it should **also** be attached as a separate attachment. (Please see the *Copy Section* below, for the specifications).
 - 8.1.5. Any additional notice information if applicable.
9. The electronic *Adobe* form will be taken as the primary source for the notice information to be published. Instructions that are on the email body or covering letter that contradicts the notice form content will not be considered. The information submitted on the electronic *Adobe* form will be published as-is.
10. To avoid duplicated publication of the same notice and double billing, Please submit your notice **ONLY ONCE**.
11. Notices brought to **GPW** by "walk-in" customers on electronic media can only be submitted in *Adobe* electronic form format. All "walk-in" customers with notices that are not on electronic *Adobe* forms will be routed to the Contact Centre where they will be assisted to complete the forms in the required format.
12. Should a customer submit a bulk submission of hard copy notices delivered by a messenger on behalf of any organisation e.g. newspaper publisher, the messenger will be referred back to the sender as the submission does not adhere to the submission rules.

GOVERNMENT PRINTING WORKS - BUSINESS RULES**QUOTATIONS**

13. Quotations are valid until the next tariff change.
 - 13.1. **Take note:** GPW's annual tariff increase takes place on **1 April** therefore any quotations issued, accepted and submitted for publication up to **31 March** will keep the old tariff. For notices to be published from 1 April, a quotation must be obtained from **GPW** with the new tariffs. Where a tariff increase is implemented during the year, **GPW** endeavours to provide customers with 30 days' notice of such changes.
14. Each quotation has a unique number.
15. Form Content notices must be emailed to the eGazette Contact Centre for a quotation.
 - 15.1. The *Adobe* form supplied is uploaded by the Contact Centre Agent and the system automatically calculates the cost of your notice based on the layout/format of the content supplied.
 - 15.2. It is critical that these *Adobe* Forms are completed correctly and adhere to the guidelines as stipulated by **GPW**.
16. **APPLICABLE ONLY TO GPW ACCOUNT HOLDERS:**
 - 16.1. **GPW** Account Customers must provide a valid **GPW** account number to obtain a quotation.
 - 16.2. Accounts for **GPW** account customers **must** be active with sufficient credit to transact with **GPW** to submit notices.
 - 16.2.1. If you are unsure about or need to resolve the status of your account, please contact the **GPW** Finance Department prior to submitting your notices. (If the account status is not resolved prior to submission of your notice, the notice will be failed during the process).
17. **APPLICABLE ONLY TO CASH CUSTOMERS:**
 - 17.1. Cash customers doing **bulk payments** must use a **single email address** in order to use the **same proof of payment** for submitting multiple notices.
18. The responsibility lies with you, the customer, to ensure that the payment made for your notice(s) to be published is sufficient to cover the cost of the notice(s).
19. Each quotation will be associated with one proof of payment / purchase order / cash receipt.
 - 19.1. This means that **the quotation number can only be used once to make a payment.**

GOVERNMENT PRINTING WORKS - BUSINESS RULES**COPY (SEPARATE NOTICE CONTENT DOCUMENT)**

20. Where the copy is part of a separate attachment document for Z95, Z95Prov and TForm03

- 20.1. Copy of notices must be supplied in a separate document and may not constitute part of any covering letter, purchase order, proof of payment or other attached documents.

The content document should contain only one notice. (You may include the different translations of the same notice in the same document).

- 20.2. The notice should be set on an A4 page, with margins and fonts set as follows:

Page size = A4 Portrait with page margins: Top = 40mm, LH/RH = 16mm, Bottom = 40mm;
Use font size: Arial or Helvetica 10pt with 11pt line spacing;

Page size = A4 Landscape with page margins: Top = 16mm, LH/RH = 40mm, Bottom = 16mm;
Use font size: Arial or Helvetica 10pt with 11pt line spacing;

CANCELLATIONS

21. Cancellation of notice submissions are accepted by **GPW** according to the deadlines stated in the table above in point 2. Non-compliance to these deadlines will result in your request being failed. Please pay special attention to the different deadlines for each gazette. Please note that any notices cancelled after the cancellation deadline will be published and charged at full cost.
22. Requests for cancellation must be sent by the original sender of the notice and must be accompanied by the relevant notice reference number (N-) in the email body.

AMENDMENTS TO NOTICES

23. With effect from 01 October 2015, **GPW** will not longer accept amendments to notices. The cancellation process will need to be followed according to the deadline and a new notice submitted thereafter for the next available publication date.

REJECTIONS

24. All notices not meeting the submission rules will be rejected to the customer to be corrected and resubmitted. Assistance will be available through the Contact Centre should help be required when completing the forms. (012-748 6200 or email info.egazette@gpw.gov.za). Reasons for rejections include the following:
- 24.1. Incorrectly completed forms and notices submitted in the wrong format, will be rejected.
- 24.2. Any notice submissions not on the correct *Adobe* electronic form, will be rejected.
- 24.3. Any notice submissions not accompanied by the proof of payment / purchase order will be rejected and the notice will not be processed.
- 24.4. Any submissions or re-submissions that miss the submission cut-off times will be rejected to the customer. The Notice needs to be re-submitted with a new publication date.

GOVERNMENT PRINTING WORKS - BUSINESS RULES**APPROVAL OF NOTICES**

25. Any notices other than legal notices are subject to the approval of the Government Printer, who may refuse acceptance or further publication of any notice.
26. No amendments will be accepted in respect to separate notice content that was sent with a Z95 or Z95Prov notice submissions. The copy of notice in layout format (previously known as proof-out) is only provided where requested, for Advertiser to see the notice in final Gazette layout. Should they find that the information submitted was incorrect, they should request for a notice cancellation and resubmit the corrected notice, subject to standard submission deadlines. The cancellation is also subject to the stages in the publishing process, i.e. If cancellation is received when production (printing process) has commenced, then the notice cannot be cancelled.

GOVERNMENT PRINTER INDEMNIFIED AGAINST LIABILITY

27. The Government Printer will assume no liability in respect of—
 - 27.1. any delay in the publication of a notice or publication of such notice on any date other than that stipulated by the advertiser;
 - 27.2. erroneous classification of a notice, or the placement of such notice in any section or under any heading other than the section or heading stipulated by the advertiser;
 - 27.3. any editing, revision, omission, typographical errors or errors resulting from faint or indistinct copy.

LIABILITY OF ADVERTISER

28. Advertisers will be held liable for any compensation and costs arising from any action which may be instituted against the Government Printer in consequence of the publication of any notice.

CUSTOMER INQUIRIES

Many of our customers request immediate feedback/confirmation of notice placement in the gazette from our Contact Centre once they have submitted their notice – While **GPW** deems it one of their highest priorities and responsibilities to provide customers with this requested feedback and the best service at all times, we are only able to do so once we have started processing your notice submission.

GPW has a 2-working day turnaround time for processing notices received according to the business rules and deadline submissions.

Please keep this in mind when making inquiries about your notice submission at the Contact Centre.

29. Requests for information, quotations and inquiries must be sent to the Contact Centre ONLY.
30. Requests for Quotations (RFQs) should be received by the Contact Centre at least **2 working days** before the submission deadline for that specific publication.

GOVERNMENT PRINTING WORKS - BUSINESS RULES

PAYMENT OF COST

31. The Request for Quotation for placement of the notice should be sent to the Gazette Contact Centre as indicated above, prior to submission of notice for advertising.
32. Payment should then be made, or Purchase Order prepared based on the received quotation, prior to the submission of the notice for advertising as these documents i.e. proof of payment or Purchase order will be required as part of the notice submission, as indicated earlier.
33. Every proof of payment must have a valid **GPW** quotation number as a reference on the proof of payment document.
34. Where there is any doubt about the cost of publication of a notice, and in the case of copy, an enquiry, accompanied by the relevant copy, should be addressed to the Gazette Contact Centre, **Government Printing Works**, Private Bag X85, Pretoria, 0001 email: info.egazette@gpw.gov.za before publication.
35. Overpayment resulting from miscalculation on the part of the advertiser of the cost of publication of a notice will not be refunded, unless the advertiser furnishes adequate reasons why such miscalculation occurred. In the event of underpayments, the difference will be recovered from the advertiser, and future notice(s) will not be published until such time as the full cost of such publication has been duly paid in cash or electronic funds transfer into the **Government Printing Works** banking account.
36. In the event of a notice being cancelled, a refund will be made only if no cost regarding the placing of the notice has been incurred by the **Government Printing Works**.
37. The **Government Printing Works** reserves the right to levy an additional charge in cases where notices, the cost of which has been calculated in accordance with the List of Fixed Tariff Rates, are subsequently found to be excessively lengthy or to contain overmuch or complicated tabulation.

PROOF OF PUBLICATION

38. Copies of any of the *Government Gazette* or *Provincial Gazette* can be downloaded from the **Government Printing Works** website www.gpwonline.co.za free of charge, should a proof of publication be required.
39. Printed copies may be ordered from the Publications department at the ruling price. The **Government Printing Works** will assume no liability for any failure to post or for any delay in despatching of such *Government Gazette(s)*.

GOVERNMENT PRINTING WORKS CONTACT INFORMATION

Physical Address:

Government Printing Works

149 Bosman Street

Pretoria

Postal Address:

Private Bag X85

Pretoria

0001

GPW Banking Details:

Bank: ABSA Bosman Street

Account No.: 405 7114 016

Branch Code: 632-005

For Gazette and Notice submissions: Gazette Submissions:

For queries and quotations, contact: Gazette Contact Centre:

E-mail: submit.egazette@gpw.gov.za

E-mail: info.egazette@gpw.gov.za

Tel: 012-748 6200

Contact person for subscribers: Mrs M. Toka:

E-mail: subscriptions@gpw.gov.za

Tel: 012-748-6066 / 6060 / 6058

Fax: 012-323-9574

DEPARTMENT OF TRANSPORT

MANUAL

IN ACCORDANCE WITH

**PROMOTION OF ACCESS TO INFORMATION ACT (2/2000),
AS AMENDED**

**SECTION 14 MANUAL COMPILED IN COMPLIANCE
WITH THE ACT DEPARTMENT OF TRANSPORT, FOURTH
EDITION 2017**



LIMPOPO
PROVINCIAL GOVERNMENT
REPUBLIC OF SOUTH AFRICA

**DEPARTMENT OF
TRANSPORT**

**SECTION 14 MANUAL COMPILED IN
COMPLIANCE WITH THE PROMOTION OF
ACCESS TO INFORMATION ACT
(ACT NO. 2 OF 2000 AS AMENDED)**

FOURTH EDITION

2017

DEPARTMENT OF TRANSPORT
Section 14 Manual of PAIA
2017

1

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1. INTRODUCTION

- 1.1. The Promotion of Access to Information Act No 2 of 2000 ("the Act" or PAIA) was enacted on 9 March 2001.
- 1.2. The purpose of this Act is to give effect to the constitutional right of access to any information held by the State and any information that is held by another person and that is required for the exercise or protection of any rights.
- 1.3. The Act sets out the requisite procedural issues attached to such request. This manual is intended to foster a culture of transparency and accountability within the Department of Transport by giving effect to the right to information.
- 1.4. Where a request is made in terms of PAIA, the Department of Transport which the request is made is obliged to release the information, except where the Act expressly provides that the information may or must not be released.

1.5 PURPOSE OF THE MANUAL IN TERMS OF PAIA

- 1.5.1 The purpose of this manual is to identify the structures and functions of the Department of Transport and describe its records systems to facilitate the objectives of PAIA.
- 1.5.2 The manual provides an overview of records held by Department of Transport and the processes that needs to be adopted to access such records.
- 1.5.3 All requests for access to information (other than information freely available to the public) should be directed to the Information Officer

or Deputy Information Officers as provided for in Section 3 of this manual.

2 THE FUNCTIONS AND THE STRUCTURE OF THE DEPARTMENT OF TRANSPORT

2.1. FUNCTIONS OF THE DEPARTMENT OF TRANSPORT

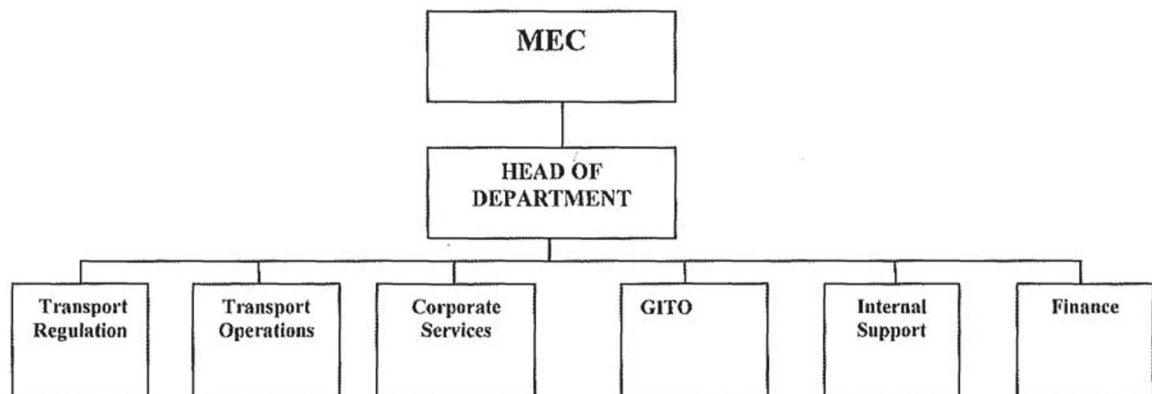
- a. To provide safe, reliable and affordable transport systems
- b. To provide sustainable and adequate infrastructure

2.2. THE STRUCTURE OF THE DEPARTMENT

The Member in Executive Council (MEC) is the political head of the Department and the administrative wing of the Department (HOD) is headed by the Head of Department, who is also the Department's Accounting Officer. The Department consists of the following main branches, namely: -

- a. Transport Operations
- c. Transport Regulations
- d. Corporate Services
- e. Internal Support
- f. Government Information Technology Office (GITO)
- g. Finance

Diagram 1: A schematic structure of Department of Transport, Limpopo Province



Administratively, the Department consists of the Provincial Head Office situated at 37 Church Street in Polokwane and the following five district offices:

- a. Capricorn – Lebowakgomo Government Complex
- b. Mopani – Main Road, Government Complex Giyani
- c. Sekhukhune – Lebowakgomo Government Complex
- d. Vhembe- Thohoyandou Government Complex
- e. Waterberg – NTK Building Modimolle

Table 1: A geographical distribution of institutions within the Department of Transport, Limpopo

Capricorn

| | | |
|----------------------------|--|---|
| 1. Government Garages | Repair and maintenance of state vehicles | 1 |
| 2. Traffic Stations | Law enforcement and Road Safety | 4 |
| 3. Traffic Control Centres | Weighbridge overloading control | 1 |

Mopani

| | | |
|----------------------------|--|---|
| 1. Government Garage | Repair of state vehicles and maintenance | 1 |
| 2. Traffic Stations | Law enforcement and Road Safety | 8 |
| 3. Traffic Control Centers | Weighbridge overloading control | 1 |

Sekhukhune

| | | |
|----------------------------|--|---|
| 1. Government Garage | Repair and maintenance of state vehicles | 1 |
| 2. Traffic Stations | Law enforcement and Road Safety | 4 |
| 3. Traffic Control Centers | Weighbridge overloading control | 1 |

Vhembe

| | | |
|----------------------------|--|---|
| 1. Government Garages | Repair and maintenance of state vehicles | 1 |
| 2. Traffic Stations | Law enforcement and Road Safety | 5 |
| 3. Traffic Control Centers | Weighbridge overloading control | 1 |

Waterberg

| | | |
|----------------------------|---|---|
| 1. Government Garages | Repairs and maintenance of state vehicles | 1 |
| 2. Traffic Stations | Law enforcement and Road Safety | 5 |
| 3. Traffic Control Centers | Weighbridge overloading control | 1 |

3. CONTACT DETAILS (SECTION 14-1b)**Table 2: Contact details of Information officers**

| | |
|-----------------------------------|--|
| Information Officer | Hanli du Plessis |
| E-Mail Address | duplessish@dot.limpopo.gov.za |
| Postal Address | Private Bag X9491 Polokwane 0700 |
| Physical Address | 37 Church Street, Polokwane 0700 |
| Tel | 015 295 1006 |
| Fax | 015 294 8000 |
| Deputy Information Officer | O J Ramaijane |
| E-mail Address | ramaijane@dot.limpopo.gov.za |
| Postal Address | Private Bag X9491 Polokwane 0700 |
| Physical Address | 37 Church Street, Polokwane 0700 |

| | |
|-----------------------------------|--|
| Tel | 015 295 1031 |
| Fax | 015 294 8000 |
| Deputy Information Officer | HH Lumadi [Records Manager] |
| E-mail Address | lumadih@dot.limpopo.gov.za |
| Postal Address | Private Bag X9491 Polokwane 0700 |
| Physical Address | 37 Church Street, Polokwane 0700 |
| Tel | 015 295 1057 |
| Fax | 015 294 8000 |
| Deputy Information Officer | ME Seriti [Information Manager] |
| E-mail Address | seritim@dot.limpopo.gov.za |
| Postal Address | Private Bag X9491 Polokwane 0700 |
| Physical Address | 37 Church Street, Polokwane 0700 |
| Tel | 015 295 1060 |
| Fax | 015 294 8000 |

4. ACCESS TO RECORDS HELD BY THE DEPARTMENT OF TRANSPORT, LIMPOPO (SECTION 14(1) (D))

4.1. Description of categories of records automatically available in terms of Section 15(1) of the PAIA

The following are categories of records generated by the Department, which are available without a person having to request access in terms of the Act:

Table 3. Description of categories access to records held by the Department**DESCRIPTION OF CATEGORIES ACCESS TO RECORDS HELD BY THE DEPARTMENT OF TRANSPORT (SECTION 14(1) (e))****Automatic Disclosures (Section 14(1) (e))****SCHEDULE**

| DESCRIPTION OF CATEGORIES OF RECORDS AUTOMATICALLY AVAILABLE IN TERMS OF SECTION 15(1) OF THE PROMOTION OF ACCESS TO INFORMATION ACT, 2000 | MANNER OF ACCESS TO RECORDS |
|--|---------------------------------------|
| 1. DESCRIPTION OF CATEGORIES OF RECORDS AUTOMATICALLY AVAILABLE FOR INSPECTION IN TERMS OF SECTION 15(1) (a) (i) | |
| <ul style="list-style-type: none"> a. Annual Reports b. Budget c. Budget Speeches d. Building Plans e. Service Standards and Norms f. Strategic Planning documents g. Publication and pamphlets h. Newsletters | Hard copies |
| 2. DESCRIPTION OF RECORDS AUTOMATICALLY AVAILABLE FOR PURCHASING IN TERMS OF SECTION 15(1) (a) (ii) | |
| <ul style="list-style-type: none"> • Tender document (Specification) | Hard copies |
| 3. DESCRIPTION OF CATEGORIES OF RECORDS AUTOMATICALLY AVAILABLE FOR COPYING IN TERMS OF SECTION 15(1) (a) (ii) | |
| <ul style="list-style-type: none"> • Acts and regulations • Policies • Circulars of advertised posts • White Papers • MEC's public Speeches | <p>Hard copies</p> <p>Hard copies</p> |

4. DESCRIPTION OF CATEGORY OF RECORDS AUTOMATICALLY AVAILABLE FREE OF CHARGE IN TERMS OF SECTION 15(1)(a)(iii)

| | |
|--|-------------|
| <ul style="list-style-type: none"> • Annual Reports • Budget • Budget Speeches • Building Plans • Service Standards and Norms • Strategic Planning documents • Publication and pamphlets • Newsletters | Hard copies |
|--|-------------|

4.2. Records that may be requested Section 14(1) (d)
Description of the Subjects and Categories of Records held by the Department of Transport

This section of the manual serves as a reference to the records that the Department of Transport hold in order to facilitate a request in terms of the Act.

Table 4: Records that may be requested

| FUNCTION | RECORDS CATEGORIES |
|-----------------------|--|
| 1. Compliance unit | <ul style="list-style-type: none"> ○ Compliance Reports |
| 2. Financial Services | <ul style="list-style-type: none"> ○ Audit Reports ○ Audit Committee ○ Payment vouchers ○ Asset Registers ○ S &T Claims ○ Orders ○ Receipts ○ Invoices ○ Financial Statements and reports ○ Commitment Registers ○ Quotations ○ Estimates of Income and Revenue ○ Data Base of Suppliers ○ Electronic Systems ○ Finest System |

| | |
|--|---|
| | <ul style="list-style-type: none"> ○ Bas (Basic accounting Systems) |
| 3. Human Resource Development and planning | <ul style="list-style-type: none"> ○ Organizational structures ○ Staff establishment ○ Bursary files : External ○ Bursary files : Own files ○ Training manuals ○ Work-study Research Reports ○ Internship files ○ Learnership Files ○ RPL Files |
| 4. Human Resource Management | <ul style="list-style-type: none"> ○ Selection (Appointment records) ○ Electronic systems Persal ○ Personal files of employees ○ Home owners files ○ Injury on duty files ○ Leave files ○ Salary files |
| 5. Performance Management System | <ul style="list-style-type: none"> ○ Performance Agreements ○ 1st Term Review Reports (30 September) ○ 2nd Term Review Reports (31 March) |
| 6. Information and Records Management | <ul style="list-style-type: none"> ○ File plans ○ Register of incoming and outgoing items ○ Register of files opened ○ Information audit reports ○ Records Audit Reports ○ Record Inspection Reports ○ Registry procedures manuals ○ Remittance Registers |
| 7. Information Technology | <ul style="list-style-type: none"> ○ Information Technology Planning ○ Demand Management ○ IT helpdesk ○ Acquisition ○ Maintenance ○ Application: Internet connectivity ○ Application: E mail ○ Project files ○ Maintenance files : IT infrastructure ○ Reports |
| 8. Labour Relations | Case files : Disciplinary proceedings |
| 9. Legal Services | <ul style="list-style-type: none"> ○ Lawsuit/Litigations files ○ Service level agreements |

| | |
|---|--|
| | <ul style="list-style-type: none"> ○ Legal opinion ○ Interpretation of statutes |
| 10. Meetings | <ul style="list-style-type: none"> ○ Minutes and Agendas |
| 11. PPP (Private Public Partnerships) | PPP Project files |
| 12. Provisioning and Contract Management | <ul style="list-style-type: none"> ○ Minutes of tender committee meetings ○ Tender Contracts ○ Tender evaluations reports ○ Specifications ○ Adjudications ○ Inspection reports |
| 13. Risk management | <ul style="list-style-type: none"> ○ Risk Management policy ○ Departmental Risk Profile ○ Risk Management framework ○ Risk Management reports |
| 14. Strategic management and planning | <ul style="list-style-type: none"> ○ Operational /business plans ○ Weekly plans ○ Research reports ○ Quality assurance reports |
| 15. Transformation and Transversal Services | <ul style="list-style-type: none"> ○ Service standards ○ Monitoring reports ○ Quality assurance reports ○ Service Delivery Improvement Plan (SDIP) ○ Citizen's report |
| 16. Transport and Logistical Support services | <ul style="list-style-type: none"> ○ Logbooks ○ Application for subsidy forms ○ Vehicle subsidy files ○ Accident reports ○ Misuse of government vehicles ○ Fraud ○ Approval of journeys ○ Maintenance reports ○ Board of Survey and Stock tacking reports |
| 17. Transport Operations | <ul style="list-style-type: none"> ○ Operating Licence ○ Decision of the Board ○ Board fact-finding Inspection ○ Agenda and minutes ○ Funding for transport ○ Transfer for funds ○ Contracts ○ Transport projects ○ Taxi Recapitalization |
| 18. Transport Regulations | <ul style="list-style-type: none"> ○ Planning ○ Deployments |

| | |
|--|--|
| | <ul style="list-style-type: none"> ○ Escorts for abnormal ○ Special Operations ○ Accident Management ○ Reports ○ Accident statistics ○ Road Safety education ○ Transport registration ○ Exemptions ○ Road permits (Abnormal loads, Sports club) |
|--|--|

5. HOW TO GAIN ACCESS TO RECORDS NOT AUTOMATICALLY DISCLOSED

5.1. The request procedure

To gain access to the records held by Department of Transport a request must be made to the Information Officer or specific Deputy Information Officer listed in Section 3 of this manual

A requester must be given access to a record of the Department if the requester complies with the following:

- The requester complies with all the procedural requirements in the Act relating to the request for access to that record; and
- Access to that record is not refused on any ground of refusal mentioned in the Act.

Nature of the request:

- A requester must use the form that has been printed in the Government Gazette (Govt. Notice R187 – 15 February 2002) (Form A).
- The requester must also indicate if the request is for a copy of the record or if the requester wants to come in and look at the record at the Offices of the Department. Alternatively if the record is not a document it can be viewed in the requested form, where possible. S 29(2).
- If a person asks for access in a particular form then the requester should get access in the manner that has been asked for. This is unless doing so would interfere unreasonably with the running of the public body concerned, or damage the record, or infringe a copyright not owned by the state. If for practical reasons access cannot be given in the required

form but in an alternate manner, then the fee must be calculated according to the way that the requester first asked for it. S29 (3) and (4).

- If, in addition to a written reply to their request for the record, the requester wants to be told about the decision in any way, e.g. telephone, this must be indicated. S18 (2)(e).
- If a requester is asking for the information on behalf of somebody else, the capacity in which the request is being made should be indicated. S18 (2) (f).
- If a requester is unable to read or write, or has a disability, then they can make the request for the record orally. The information officer must then fill in the form on behalf of such a requester and give him/her a copy. S18 (3).

There are two types of fees required to be paid in terms of the Act, being the request fee and the access fee (S22):

A requester who seeks access to a record containing personal information about that requester is not required to pay the request fee. Every other requester, who is not a personal requester, must pay the required request fee:

- The information officer must notify the requester (other than a personal requester) by notice, requiring the requester to pay the prescribed fee (if any) before further processing the request.
- The request payable to public bodies is R35-00. The requester may lodge an internal appeal, where appropriate, or an application to the court against the tender or payment of the request fee.
- After the information officer has made a decision on the request the requester must be notified of such a decision in the way in which the requester wanted to be notified in.
- If the requester is granted then a further access fee must be paid for the search, preparation, and reproduction and for any time that has exceeded the prescribed hours to search and prepare the record for disclosure.

6. SERVICES OFFERED BY THE DEPARTMENT OF TRANSPORT

6.1 NATURE OF SERVICES

6.1.1 FINANCIAL MANAGEMENT, CORPORATES SERVICES AND INTERNAL SUPPORT

- Appointment, promotion, transfers & termination.
- Bursary management and administration.
- Develop and review human resource policies.
- Establishment of employee assistance programme.
- Human resource development, planning and training.
- Implementation of employment equity.
- Investigation, follow up fraud cases and risk management issues.
- Job evaluation.
- Labour relations services.
- Records and Facilities management.
- Management of national minimum information requirement.
- Organization and development.
- Performance management and development.
- Procurement Plan.
- Qualifications verification.
- Recognition of long-term services.
- Redeployment of personnel.
- Review of service delivery standards.
- Strengthen human resource management.
- Transport management and logistical support services.
- Archiving.
- Asset Management.
- Audit letters and audit queries.
- Closing of financial books.
- Debt management.
- Filing of financial records.
- Financial control.
- Financial planning.
- Liability management.
- Revenue collection.
- Risk assessment and management system.
- Salary administration.
- Batho Pele Principles.
- Capital Works Programme.
- Citizens report.
- Communication Services.
- Compilation and Updating of Manual of Promotion of Access to Information Act 2 of 2000.
- Coordination of Private Partnership.

- Domain Specific Standards.
- Gender Mainstreaming.
- Gender Policy Development and Planning.
- Information Systems.
- Maintenance.
- Policy and Planning.
- Protection against violation of Human Rights.
- Research.
- Secretariat Services.

6.1.2 Transport Operations

- The Transformation of the transport sector in Limpopo Province
- Transformation of Transport systems in the province
- Implementation of negotiated and tendered contract systems
- Management of the taxi industry
- Developing SMME / BEE specifically within the bus and freight industry
- Supporting and promoting the ISRDP, and SDIs
- Resuscitation of provincial industry
- Amendment of, and monitoring the implementation of the Provincial Transport policy
- Amendment of all transport related legislations
- Monitor the function of all relevant institutional structures
- Enhancement of cooperation between the province and other external stake holders and institutions
- Support the development of the transport related corridor initiative such as strategic developing initiatives (SDIs) SRDP
- Transforming and managing of the transport system

6.1.3 Transport Regulations

- Provide adequate patrol vehicles
- Provision of effective Radio Communication System
- Expansion of Traffic management system
- College infrastructure
- Devolution of traffic functions to municipality
- Reduction of accidents

- Improvement of pedestrian hazardous locations

6.2 HOW TO GAIN ACCESS TO THESE SERVICES

6.2.1 PROCEDURAL REQUIREMENTS FOR THE REQUEST

Access to records maintained by the Department of Transport must be requested from the Information Officer in terms of the procedures defined in sections 17-32 of PAIA. See contact details of Information Officer in Table 4 of this manual.

The requester must provide sufficient details on the request form to enable the Department to provide the correct information.

The requester should indicate his/her preferential language and specify his/her contact details.

If a request is made on behalf of another person, the requester must submit proof of the capacity in which the requester is making the request.

If the requester is unable to complete the prescribed form because of illiteracy or disability, such a person may make the request orally.

Table 5: Contact Details of the Head of Department

| | |
|---------------------------|---------------------------------------|
| Head of Department | Mrs. Hanli du Plessis |
| Physical Address | 37 Church Street Polokwane 0700 |
| Postal Address | Private Bag X9491, Polokwane, 0700 |
| Telephone | 015 2951006 |
| Fax | 015 295 1163 |
| Email | duplessish@dot.limpopo.gov.za |

7 REMEDIES AVAILABLE IF THE PROVISIONS OF THIS ACT ARE NOT COMPLIED WITH [SECTION 14(1) (H)]

7.1 REFUSAL OF REQUEST AND INTERNAL APPEALS AGAINST DECISIONS

7.1.1 Right of internal appeal to executing authority

An internal appeal against a decision of the information officer or

Deputy Information officer may be lodged with the MEC for Transport, Limpopo, or the person designated in writing by the MEC, on any of the following grounds:

- (a) a refusal to grant access; or
- (b) a decision taken in terms of sections 22, 26 (1) or 29 (3).

A third party may lodge an internal appeal against a decision of the information officer or deputy information officer to grant a request for access.

7.1.2 Manner of internal appeal

An internal appeal must-

- a) be lodged in the prescribed, Form B (attached hereto) within 60 days if notice to a third party as required by section 49(1)(b) and within 30 days after decision was taken or notice has been given to the appellant of the decision appealed against,
- b) be delivered or sent to the information officer or deputy information officer at his or her address, fax number or electronic mail address;
- c) identify the subject of the internal appeal and state the reasons thereof and may include any other relevant information known to the appellant;
- d) state the manner and provide the particulars which the appellant desires to be informed of on the decision of the internal appeal in addition to a written reply; and
- e) specify a postal address or fax number.

If an internal appeal is lodged after the expiry of the period referred to, the MEC must, upon good cause shown, allow the late lodging of the appeal.

If the MEC disallows the late lodging of the appeal, he/she must give notice of that decision to the person who lodged the appeal.

A requester lodging the appeal against the refusal of his/her request for access must pay the prescribed fee (if any).

If the prescribed appeal fee is payable in respect of an appeal, the decision of the appeal may be deferred until the fee is paid.

As soon as reasonably possible, but in any event within 10 working days after receipt of an appeal the information officer or Deputy Information officer must submit to the MEC:

7.2 APPLICATIONS TO COURT

7.2.1 Applications regarding decisions of the MEC or the person designated in writing by the MEC

A requester or third party may only, after exhausting the internal appeal procedure against a decision of an information officer or deputy information officer, apply to a court for appropriate relief.

A requester whose internal appeal has been unsuccessful or aggrieved by a decision of the MEC or the person designated in writing by the MEC to disallow the late lodging of an internal appeal in terms of section 75 (2) may, by way of an application, within 30 days apply to a court for appropriate relief in terms of section 82.

The unsuccessful third party in an internal appeal to the relevant executing authority may, by way of an application, within 30 days apply to a court for appropriate relief in terms of section 82.

8 UPDATING OF THE MANUAL (Section 14(2))

The Department may, if necessary, update and publish its manual referred to in subsection (1) of Section 14, at intervals of not more than a year.

9 AVAILABILITY OF THE MANUAL (Section 14(3))

The manual will be made available in the following languages:

- English
- Sepedi
- Tshivenda
- Tsonga
- Braille

10 PRESCRIBED FEES FOR THE DEPARTMENT

PART II OF NOTICE 187 IN THE GOVERNMENT GAZETTE ON THE 15 FEBRUARY 2002 PRESCRIBES FEES IN RESPECT OF THE GOVERNMENTAL BODIES AS FOLLOWS:

1. The fee for a copy of the manual as contemplated in regulation 5(c) is R0,60 for every photocopy of an A4-size page or part thereof.
2. The fees for reproduction referred to in regulation 7(1) are as follows:

| | R |
|--|--------------|
| (a) For every photocopy of an A4-size page or part thereof | 0,60 |
| (b) For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine – readable form | 0,40 |
| (c) For a copy in a computer-readable form on: | |
| i) stiffy disc | 5,00 |
| ii) compact disc | 40,00 |
| iii) USB | |
| (d) i) for a transcription of visual images, for an A4-size page or part thereof | 22,00 |
| ii) For a copy of visual images | 60,00 |
| (e) i) For a transcription of an audio record, for an A4-size page or part thereof | 12,00 |
| ii) For a copy of an audio record | 17,00 |

3. The request fee payable by every requester, other than a personal requester, referred to in regulation 7(2) is R35, 00.

4. The access fees payable by a requester referred to in regulation 7(3) are as follows:

| | R |
|--|--------------|
| (1) (a) For every photocopy of an A4-size page or part thereof | 0,60 |
| (b) For every printed copy of an A4-size page or part thereof held on a computer or in electronic or machine – readable form | 0,40 |
| (c) For a copy in a computer-readable form on: | |
| i) stiffy disc | 5,00 |
| ii) compact disc | 40,00 |
| iii) USB | |
| (d) i) for a transcription of visual images, for an A4-size page or part thereof | 22,00 |
| ii) For a copy of visual images | 60,00 |
| (e) i) For a transcription of an audio record, for an A4-size page or part thereof | 12,00 |

| | |
|--|-------|
| ii) For a copy of an audio record | 17,00 |
| (f) To search for and prepare the record for disclosure, R15,00 for each hour or part of an hour, excluding the first hour, reasonable required for such search and preparation. | |

(2.) For purposes of section 22(2) of the Act, the following applies:

- a) Six hours as the hours to be exceeded before a deposit is payable; and
- b) One third of the access fee is payable as a deposit by the requester.

(3.) The actual postage is payable when a copy of a record must be posted to a requester.

11. Prescribed forms for access to a record of the department

ANNEXURE B OF NOTICE 187 IN THE GOVERNMENT GAZETTE ON THE 15 FEBRUARY 2002

FORM A

REQUEST FOR ACCESS TO RECORD OF THE DEPARTMENT

Section 18 (1) of the Promotion of Access to Information Act, 2000
(Act No. 2 of 2000)

[Regulation 6]

FOR DEPARTMENTAL USE

Reference Number-----

Request received by-----
state rank, name and surname of information officer/deputy information officer)
on----- (date) at----- (place).

Request fee (if any): R.....

Deposit (if any): R.....

Access fee: R.....

SIGNATURE OF INFORMATION OFFICER/DEPUTY INFORMATION OFFICER

A. Particulars of the Department/ Public Body

| | |
|----------------------|--|
| INFOTMATION OFFICER: | Hanli du Plessis |
| POSTAL ADDRESS: | Private Bag X9491 POLOKWANE 0700 |
| PHYSICAL ADDRESS: | 37 Church Street POLOKWANE 0699 |
| TEL NO: | +27 15-295 1006 |
| FAX NO: | +27 15295 1163 |
| e-mail: | duplessish@dot.limpopo.gov.za |

| |
|---|
| DEPUTY INFOTMATION OFFICER: Ramaijane O J |
| POSTAL ADDRESS: |
| Private Bag X9491 POLOKWANE 0700 |

| | |
|-------------------|---------------------------------------|
| PHYSICAL ADDRESS: | 37 Church Street POLOKWANE 0699 |
| TEL NO: | +27 15 295 1031 |
| FAX NO: | +27 15 294 8000 |
| e-mail: | ramaijaneo@dot.limpopo.gov.za |

B. Particulars of Person Requesting Access to the Record**REQUEST FOR ACCESS FORM**

- (a) The particulars of the person who requests access to the record must be given below.
- (b) The address and/or fax number in the Republic of which the information is to be sent, must be given.
- (c) Proof of the capacity in which the request is made, if applicable, must be attached

Full names and surname-----

Identity number: -----

Postal Address: -----

Fax number: -----

Telephone number: -----

E-mail address -----

Capacity in which request is made, when made on behalf of another person:

C. Particulars of Person on whose behalf request is made

This section must be completed ONLY if a request for information is made on behalf of another person.

Full Names and Surname:-----

Identity Number: -----

D. Particulars of Record

(a) Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located.

(b) If the provided space is inadequate please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.

1. Description of record or relevant part of the record:-----

2. Reference number, is available:-----

3. Any further particulars of record:-----

E. Fees

*(a) A request for access to a record, other than a record containing personal information about yourself, will be processed only after a **request fee** has been paid.*

(b) You will be notified of the amount required to be paid as the request fee.

*(c) The **fee payable for access** to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.*

(d) If you qualify for exemption of the payment of any fee, please state the reason for exemption.

Reason for exemption from payment of fees:-----

F. Form of Access to Record

If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 hereunder, state your disability and indicate in which form the record is required.

| | |
|------------------------------------|---|
| Disability:----- ----- ----- | Form in which record is required: ----- ----- |
|------------------------------------|---|

| | | | |
|---|---------------------|---|----------------------|
| <p>Mark the appropriate box with and "X".</p> <p>NOTES:</p> <p>(a) Your indication as to the required form of access depends on the form in which the record is available.</p> <p>(b) Access in the form requested may be refused in circumstances. In such a case you will be informed if access will be granted in another form.</p> <p>(c) The fee payable for access to the record, if any, will be determined partly by the form in which access is requested.</p> | | | |
| <p>1. If the record is in written or printed form-</p> | | | |
| | copy of record* | | inspection of record |
| <p>2. If record consists of visual images-</p> <p>(this includes photographs, slides, video recordings, computer-generated images, sketches, etc.)</p> | | | |
| View the images | Copy of the images* | Transcription of the images* | |
| <p>3. If the record consists of recorded words or information which can be reproduced in sound-</p> | | | |
| Listen to the soundtrack (audio cassette) | | Transcription of soundtrack* (written or printed document) | |
| <p>4. If record is held on computer or in an electronic or machine-readable form-</p> | | | |

| | | |
|--|--|--|
| Printed copy of record | Printed copy of information derived from the record* | Copy in computer readable form* (stiffy or compact disc) |
| *If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you? A postal fee is payable. | | YES NO |
| <i>Note that if the record is not available in the language you prefer, access may be granted in the language in which the record is available</i> | | |
| <i>In which language would you prefer the record?-----</i> | | |

G. Notice of decision regarding request for access

You will be notified in writing whether your request has been approved or disapproved/denied. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.

How would you prefer to be informed of the decision regarding your request for access to the record? -----

Signed at _____ this _____ day of _____ 20_____

**SIGNATURE OF REQUESTER/PERSON
ON WHO'S BEHALF REQUEST IS MADE**

WARNING!!!

To all suppliers and potential suppliers of goods to the Government Printing Works

The Government Printing Works would like to warn members of the public against an organised syndicate(s) scamming unsuspecting members of the public and claiming to act on behalf of the Government Printing Works.

One of the ways in which the syndicate operates is by requesting quotations for various goods and services on a quotation form with the logo of the Government Printing Works. Once the official order is placed the syndicate requesting upfront payment before delivery will take place. Once the upfront payment is done the syndicate do not deliver the goods and service provider then expect payment from Government Printing Works.

Government Printing Works condemns such illegal activities and encourages service providers to confirm the legitimacy of purchase orders with GPW SCM, prior to processing and delivery of goods.

To confirm the legitimacy of purchase orders, please contact:

Renny Chetty (012) 748-6375 (Renny.Chetty@gpw.gov.za),

Anna-Marie du Toit (012) 748-6292 (Anna-Marie.DuToit@gpw.gov.za) and

Siraj Rizvi (012) 748-6380 (Siraj.Rizvi@gpw.gov.za)

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