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GENERAL NOTICES • ALGEMENE KENNISGEWINGS

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DEPARTMENT OF EMPLOYMENT AND LABOUR

NOTICE 526 OF 2021

**ACCOUNTS  
VERIFICATION  
SYSTEM  
GAZETTE  
2021**

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**GENERAL NOTICE. ALGEMENE KENNISGEWINGS**

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**DEPARTMENT OF EMPLOYMENT AND LABOUR**

**2021**

**NOTICE ON BANKING REQUIREMENTS FOR OCCUPATIONAL INJURIES AND  
DISEASES RELATED CLAIMS**

I, Vuyo Mafata, the Compensation Commissioner, hereby issue a notice in terms of section 6A (b) of the Compensation for Occupational Injuries and Diseases Act 130 of 1993 As amended to inform all beneficiaries of the Compensation Fund of the requirements for banking details in the payment of claims and claims related expenses.

  
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V Mafata

Compensation Commissioner

Date: 24 August 2021

**NOTICE ON BANKING DETAILS REQUIREMENTS FOR OCCUPATIONAL INJURIES AND  
DISEASES RELATED CLAIMS**

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Please take notice that as part of the Compensation Fund's efforts to strengthen systems of internal control the Fund will implement the Account Verification System (AVS) with effect from the date of the publication of this Notice. The purpose of the process is to enable the Fund to verify bank account details prior to payment of any benefits to ensure that claims payments are made to the correct beneficiaries of the Fund.

**Medical Claims**

The Compensation Fund will no longer accept banking details and nominated bank accounts of agents and other representatives other than that of the Medical Service Provider or the Healthcare Organisation which provided the service to the injured or diseased beneficiary. The Fund will only accept banking details which belong to the Medical Service Provider or the Healthcare Organisation.

All stakeholders who are impacted by the rollout of the Account Verification Service are requested and advised to update their banking details by submitting the listed documents below to the Fund by the 30<sup>th</sup> September 2021:

1. Original WAC.33 form
2. Stamped bank statement or bank letter not older than 3 months
3. Certified copy of Doctors ID or one doctor if it is a group practice
4. Board of Healthcare Funders Form
5. Proof of address or Practice letterhead
6. Tax clearance certificate if the practice is VAT registered
7. Power of attorney form if administered through a third party agent

**Compensation Claims and Pensions**

The Compensation Fund will not accept banking details and nominated bank accounts of agents and other representatives other than that of the injured or diseased

**NOTICE ON BANKING DETAILS REQUIREMENTS FOR OCCUPATIONAL INJURIES AND  
DISEASES RELATED CLAIMS**

beneficiary and/or the COID Pensioner who qualifies for the benefits in terms of the COID Act.

All stakeholders who are impacted by the rollout of the Account Verification Service are requested and advised to update their banking details by submitting the listed documents below to the Fund by the 30 September 2021:

1. Original WAC.33 form
2. Stamped bank statement or bank letter not older than 3 months
3. Certified copy of beneficiary ID
4. Proof of address

In preparation for the transition to the Account Verification process, the Fund will with effect from the date of the publication of this Notice not accept change of banking details which do not comply with the above with the exception of Foreign claims paid through the department of international relations.

Any claims submitted that do not match comply with the requirements above will experience delays and/or rejection by the Fund until the correct banking details of the Medical Service Provider have been submitted.

The Fund will not be liable for payment of claims that have been rejected due to non-compliance. All medical payments will be put on hold until the correct information and documentation has been submitted.

**NOTICE ON BANKING DETAILS REQUIREMENTS FOR OCCUPATIONAL INJURIES AND  
DISEASES RELATED CLAIMS**

**CONTACT DETAILS**

**Change of Banking Details: Medical Claims**

Gauteng	MSPbankingdetailsGP@labour.gov.za
Western Cape	MSPbankingdetailsWC@labour.gov.za
KwaZulu Natal	MSPbankingdetailsKZN@labour.gov.za
Eastern Cape	MSPbankingdetailsEC@labour.gov.za
Northern Cape	MSPbankingdetailsNC@labour.gov.za
Free State	MSPbankingdetailsFS@labour.gov.za
Mpumalanga	MSPbankingdetailsMP@labour.gov.za
Limpopo	MSPbankingdetailsLP@labour.gov.za
North West	MSPbankingdetailsNW@labour.gov.za

**Change of Banking Details: Compensation Claims (Pensions, Permanent  
Disablement and Total Temporary Disablement (TTD) etc.)**

Gauteng	Moses.kau@labour.gov.za Elsie.cavanagh@labour.gov.za Patricia.mafata@labour.gov.za
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**NOTICE ON BANKING DETAILS REQUIREMENTS FOR OCCUPATIONAL INJURIES AND  
DISEASES RELATED CLAIMS**

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